



Bringing people together since 1929

Facebook Community Guidelines

Mission

Pursuing excellence in care and heritage by creating *raafa* communities open to all.

raafa's Facebook community is a place to keep you up to date with what's happening at *raafa* and other stories we think might be of interest to our community.

While we are excited to hear from you, it is important to note that postings to *raafa*'s Facebook page do not necessarily reflect the opinion of *raafa*.

In order to maintain a place of camaraderie and support we will do our best to ensure the postings on our page are in line with *raafa*'s values. However, since we cannot monitor every posting or conversation, *raafa* expects that users post content and commentary that is both relevant and respectful to this community as a whole. *raafa* reserves the right to remove any posts that don't adhere to our guidelines and to block anyone who violates them repeatedly. Specifically, we do not tolerate these kinds of posts:

- Abusive, harassing, stalking, threatening or personally attacking others
- Defamatory, offensive, obscene or violent language
- Hateful or discriminatory comments regarding race, ethnicity, religion, gender, disability, sexual orientation or political beliefs
- Links or comments containing sexually explicit content material • Violations of copyright or intellectual property rights
- Spam, link baiting or files containing viruses that could damage the operation of other people's computers or mobile devices
- Attacks on specific groups or any comments meant to harass, threaten or abuse an individual
- Commercial solicitations or the promotion of a competitor

If at any time you have a concern about our page, or a comment within the page, please contact our Facebook administration marketing@raafawa.org.au.

At *raafa* we pride ourselves in providing the highest quality of care for our members, residents and clients, but if our services do not meet your expectations, we recommend phoning (08) 9288 8431 or enquiries@raafawa.org.au for the fastest and most appropriate path to resolution.

In addition to the rights that you grant to Facebook, you grant to *raafa* a royalty free licence to use any content in any manner or media, forever, without any obligation to you.